



**FMM INSTITUTE** *(Formerly known as FMM Institute of Manufacturing)*  
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## FMM (ASQ) SIX SIGMA BLACK BELT CERTIFICATION

### PANEL OF TRAINERS

#### KUANG KOK HOO

**Mr. Kuang Kok Hoo**, a graduate from the Universiti Sains Malaysia, majors in Applied Statistics and Operational Research and minor in Management. He is a Member of the American Society for Quality (ASQ) and ASQ Certified Quality Engineer and Manager. He is also the International Register of Certified Auditor (IRCA) from the United Kingdom and ISO 14001 Environmental Management System Lead Assessor from SGS.

Mr Kuang has extensive experience in Quality discipline, serving as QC/QA, TQM and training positions in the electronic components, semiconductors, computer peripherals and tyre manufacturing industries.

His major accomplishment includes introducing the Total Quality Culture and Function and in setting up and implementing the ISO9000/QS9000 Quality Management System in the organizations.

He has often been invited to conduct training for various manufacturing industries such as steel and metal; motor and motorcycle; foods; furniture; oil processing; and rubber and plastic products.

He is also an invited judge and speaker for government bodies such as Tenaga Nasional Berhad, Income Tax Department and Town Council and for the private sector such as the Lion Group and the Hong Leong Group.

He is also presently the course leader for FMM's Certificate in Quality Engineering programme conducted for FMM Institute.

#### THEN KUI MIN

**Mr. Then Kui Min** is a graduate from Malaya University with BSc (Hons) Physics.

He is a Member of the American Society for Quality (ASQ) and he has succeeded in gaining numbers of certification from ASQ such as Certified Quality Auditor (CQA), Certified Quality Engineer (CQE), Certified Manager of Quality/Organizational Excellence (CMQ/OE) as well as Certified Six Sigma Black Belt (CSSBB). Furthermore, he is a Certified Quality Manager with Distinction from FMM-IM. He has also completed and passed the International Register of Certificated Auditor (IRCA) "ISO9000:2000 Series Lead Auditor" course.

With more than 12 years of working experience, specializing in Quality Management discipline, he has been serving as a Senior Manager of QC/QA, Quality System, 6 Sigma, QIT, QCC and Quality Training. With extensive hand on experiences and skills of managing, organizing, planning, problem solving in quality improvement activities, he is responsible for initiating, deploying, overseeing, mentoring, coaching and facilitating various kinds of quality improvement initiative.



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#### **DR. JAYARAMAN MUNUSAMY**

**Dr. Jayaraman Munusamy** graduated with a Doctor of Business Administration from University Science Malaysia. He also has a Master of Business Administration from University of Bath, UK and a Bachelor of Social Science in Management from University Science Malaysia.

Professionally, Dr. Jayaraman holds a Black Belt Six Sigma Certification from Johnson Controls Automotive Holdings (M) Sdn Bhd. As a Six Sigma Manager with a multinational company in Shah Alam, Dr Jayaraman in the past three years has completed 27 projects with a total saving of RM3.1 million for the company. Dr. Jayaraman has extensive experience in conducting training programmes in Six Sigma Methodologies, Process Mapping and Value Stream Mapping, QS 9000, ISO 9002, and Sales and Marketing.

Besides that, Dr. Jayaraman had introduced the Best Business Practices company-wide via Six Sigma, Kaizen and Lean Manufacturing Methodologies, which is able to satisfy customer needs in terms of Quality, Cost and Timely Delivery of Automotive Component Products. He had also worked for a Japanese Multinational Company as a Sales & Marketing Manager for 11 years and prior to that Dr. Jayaraman had worked as Marketing Executive and Marketing Manager.